

Details of	Contact Person	Address	Contact No	Email Id	Working Hours
Customer care	Janette Santiago	10th Floor, Ceejay House, Plot F, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400018.	+91 22 6777 3932	<a href="mailto:janette.santiago@credit-suisse.com">janette.santiago@credit-suisse.com</a>	-Monday – Friday: 09:00 am to 05:30 pm IST -Closed on all Saturdays & Sundays and other Public Holidays declared under Negotiable Instruments Act. and NSDL / SEBI Business Rule
Head of Customer care	Ayoob Syed	10th Floor, Ceejay House, Plot F, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400018.	+91 22 6777 3400	<a href="mailto:Ayoob.ibrahim@credit-suisse.com">Ayoob.ibrahim@credit-suisse.com</a>	-Monday – Friday: 09:00 am to 05:30 pm IST -Closed on all Saturdays & Sundays and other Public Holidays declared under Negotiable Instruments Act. and NSDL / SEBI Business Rule
Compliance Officer	Muzammil Merchant	10th Floor, Ceejay House, Plot F, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400018.	+91 22 6777 3405	<a href="mailto:muzammil.merchant@credit-suisse.com">muzammil.merchant@credit-suisse.com</a>	-Monday – Friday: 09:00 am to 05:30 pm IST -Closed on all Saturdays & Sundays and other Public Holidays declared under Negotiable Instruments Act. and NSDL / SEBI Business Rule
Chief Executive Officer (CEO)	Sandeep Agarwal	10th Floor, Ceejay House, Plot F, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400018.	+91 22 6777 3447	<a href="mailto:Sandeep.Agarwal.3@credit-suisse.com">Sandeep.Agarwal.3@credit-suisse.com</a>	-Monday – Friday: 09:00 am to 05:30 pm IST -Closed on all Saturdays & Sundays and other Public Holidays declared under Negotiable Instruments Act. and NSDL / SEBI Business Rule

- In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with
- NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>
- SEBI at <https://scores.gov.in/scores/Welcome.html>
- ODR Portal at [SMARTODR](https://www.smartodr.com)
- Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal